

## Safety Concept: Feel good and stay safe

*For the sake of protecting all guest and our staff, we must ask you to comply with the rules for safe conduct and the hygiene regulations issued by the Federal Office of Public Health during your stay with us:*

### **Public Areas**

- Hand sanitizer is available to you in all public areas. Use it liberally.
- For your own safety, we will take your temperature using a thermal imaging camera upon arrival.
- We ask you to maintain a distance of 1.5 metres from other guests and our staff.
- All handles, operating buttons, door handles, countertops, etc. are sanitized yet more frequently.
- All interiors are well-ventilated on a regular basis.
- No newspapers, magazines or brochures are currently on display in public areas.
- The reception and concierge desk are protected by acrylic screens.
- The key cards to the guest rooms are sanitized whenever guests are checking in or out.
- Be sure to share lifts only with guests who are travelling with you.
- Ask for protective gear at the reception.

### **7132 Gastronomy**

- All of our in-house restaurants are open, and so is the Blue Bar. Tables are safely spaced at least 1.5 metres apart.
- Please understand that our restaurant service will cease at 11 p.m. due to the protective measures imposed by the Federal Office of Public Health.
- The maximum number of persons per table is 4. Families with children are exempt from this rule.
- Due to capacity restrictions in our restaurants, we kindly ask you to reserve a table in advance, and to keep your reservation time.
- Hand sanitizer dispensers are installed outside all of our restaurants and outside the Blue Bar. Please sanitize your hands before entering the restaurant and bar.
- While waiting to be seated, guests must observe a minimum distance of 1.5 metres from other guests.
- Touchless menu and wine list: Check the acrylic glass holder on your table for the menu CR code. Scan the code to retrieve the menu.
- Trays, bill folders and credit card terminals are cleaned by us after every transaction.
- Wherever possible, we refrain from the use of shared condiments. Upon request, we will gladly make salt and pepper shakers available to you.



### **Accommodations**

- Due to the distancing rules, we will process no more than three parties at the reception and at the concierge desk at the same time. Whenever all reception desk staff are busy, we kindly ask you to wait in the lobby. Thank you so much for your patience!
- Feel free to park your car on your own or take advantage of your valet parking service as usual. Our drivers wear gloves and face coverings, and will cover the steering wheel with a protective sleeve when parking your car.
- If you booked our 7132 helicopter for your transfer to or from the hotel or for a sightseeing flight, we kindly ask you to wear a face covering for the entire duration of your flight.
- Our rooms are cleaned to the highest standard of hygiene. We recommend that you leave your room while it is being cleaned.
- Our cleaning staff wear disposable gloves and face coverings, and replace these after finishing each room.
- You will find a hand sanitizer dispenser inside your room for your convenience. Use it liberally.
- In case you feel unwell, please phone the reception.

### **7132 Thermal Baths, SPA, Hairdresser and Gym**

- For your own safety, we will take your temperature before each visit to our SPA and thermal baths.
- Please fill in the health questionnaire.
- We ask you to visit our 7132 Thermal Baths and SPA only if you are in perfect health.
- The SPA reception is protected by an acrylic screen.
- Our SPA attendants and therapists wear face coverings. Please keep your face covering on until you are in the locker room. You should also keep on your face covering during your treatment.
- Our therapists thoroughly sanitize their hands between treatments.
- After each treatment, all points and areas of contact are sanitized.
- The maximum number of bathers is stated at each pool. Once the maximum number is reached, please do not enter the respective pool. Thank you for acting responsibly!
- Use of our steam room is limited to 6 guests at a time.
- Please maintain a safe distance of 1.5 metres from others in the pools, shower area and locker rooms.
- Use of the gym is limited to a maximum of 4 guests at a time.
- Hairdresser: This area is limited to two guests at a time.
- Protective gear will be issued to you by our SPA attendants.

### **Staff**

- All of our employees were trained in appropriate safety concepts and hygiene regulations.
- Our employees are tested on a regular basis.
- Only healthy employees may report to work. All employees have their temperature taken from time to time.
- All employees wear face coverings.